

Northwest Child Care Center (NWCCC) Frequent Asked Questions (FAQs)

1. Where is the NWCCC located?

The NWCCC is located on the NIH main campus across from the Clinical Center and between the Children's Inn and the NIH Firehouse.

2. When will the NWCCC open for care?

The NWCCC is currently under construction and is expected to open May 2017.

3. How many children will it serve and their ages?

The capacity of the center is 170 children between the ages of 6 weeks to 6 years of age.

4. How many spaces are there for each age group?

There are six rooms for children under the age of 2 years (42 spaces), four rooms for Two's (48 spaces), and four rooms for preschool children ages 3-6 years (80 spaces).

5. Who is the child care provider for the NWCCC?

NIH is currently negotiating with a local community child care provider. An announcement is expected to be sent to the NIH Community in January 2017.

6. What are the hours of operation for the NWCCC?

The center will be open from 7:30 am to 6:00 pm Monday through Friday, except on Federal Holidays.

7. When can I take a tour of the NWCCC?

Tours of the NWCCC will be available once construction is completed.

8. What are the tuition fees for the NWCCC?

Once a child care provider has been selected, details about the program (including the curriculum) and the tuition rates will be announced to the NIH community and the NWCCC Wait List.

9. Will there now be three (3) on-campus child care centers to choose from for care?

The NWCCC is being built to replace the T-46 facility (ChildKind). The T-46 facility will close once the NWCCC is open for care.

10. What will happen to the children enrolled at T-46 when the NWCCC opens?

The children enrolled at T-46 when the NWCCC opens will transfer over to the new facility.

11. What happens if I get on the NWCCC Wait List and I decide I do not want to enroll my child in the center?

You can be removed the NWCCC as one of your centers for care at any time. You will need to contact the NIH Wait List Manager, Bernice Richmond, BRichmon@adventisthealthcare.com to request the NWCCC removal from your profile.

- 12. If I add the NWCCC to my profile, will it affect my status on the other three (3) NIH sponsored child care centers?**
No, there is a wait list of each NIH-sponsored center. When there is an opening, the center is given names from that particular center's wait list.
- 13. Does the One Decline Policy also apply to the NWCCC?**
Yes, if you decline an offer to any of the NIH-sponsored child care centers, your profile will receive a new application/registration date, the date of the decline. You will be at the bottom of the list for ALL centers your child is waitlisted for.
- 14. When will enrollment calls be made for the NWCCC?**
Once a child care provider has been selected, and the details of the program confirmed, the Wait List Manager will send an announcement to the NWCCC Wait List at least 30 calendar days in advance of any enrollment calls. NWCCC Wait List participants are encouraged to review their profiles when they receive them to ensure the profile reflects the NWCCC as a center of care, desired date of enrollment and each child is listed correctly.
- 15. The Desired Date of Enrollment is listed as May 1, 2017. Can I change my Desired Date of Enrollment to an earlier date?**
No, the center will not be open before May 1, 2017.
- 16. When will the NWCCC appear on my child's profile?**
The NWCCC will appear on your next profile received after December 12, 2016.
- 17. Who do I contact concerning the NWCCC if I still have questions?**
Questions related to the NWCCC Wait List, contact Bernice Richmond, NIH Wait List Manager, at BRichmon@adventisthealthcare.com.

Questions related to the program, contact the NIH Child and Family Programs team at 301-402-8180.