

AVIA MAKES CONVERSATION EASIER



Did you know NIH is using a video remote interpreting application called AVIA?

AVIA gives people a convenient way to connect for a quick conversations around the office. You no longer have to wait for a sign language interpreter to be scheduled.

QUICK ACCESS TO INTERPRETERS

Access Interpreting's video remote interpreting application (AVIA) gives people quick access to a remote sign language interpreter. The AVIA application turns an iPhone or iPad into a high quality video phone that supports real-time interpreting services.

Tips to get the most from AVIA expedited conversations:

- Plan for it to take a few minutes to connect to the remote interpreter.
- Speak directly to the Deaf or Hard-of-Hearing person and not at the iPad or iPhone.
- When in group meetings, identify yourself before you speak.
- Avoid speaking over other people when participating during a group meeting.
- Direct concerns about the volume of the iPad to the Deaf or Hard-of-Hearing person.
- Direct requests for interpreter clarification to the Deaf or Hard-of-Hearing person.



Should you have questions about the AVIA application, please send an email to aviapilot@ainterpreting.com or visit www.ainterpreting.com/avia.